



City of Gainesville
Regional Transit System Advisory Board Meeting
MINUTES

September 24, 2025, 5:45 p.m.
RTS Administration Building
34 S.E 13th Road, Gainesville, FL 32601

Members Present: Sarah Erikson, Logan Ladnyk, Oscar Santiago Perez, Harrison Scoville, Casey Werner

Members Absent: Adriel Genao, Christy Haven, Michael Lim, Dennis Underwood

A. CALL TO ORDER

The meeting was called to order at 5:51 pm by Chairperson Oscar Santiago Perez.

B. ADOPTION OF THE AGENDA

Moved by Harrison Scoville

Seconded by Sarah Erikson

Approved

C. APPROVAL OF THE MINUTES

Moved by Harrison Scoville

Seconded by Logan Ladnyk

Approved

D. BUSINESS DISCUSSION ITEMS

Millie Crawford, ADA Paratransit Coordinator

Director Gomez is attending a budget meeting at City Hall. The main discussion at the meeting is MV Transportation and the final decision on bringing the ADA (paratransit) service in-house. The City Commission has a General Policy Committee meeting scheduled for September 25, during which there will be a presentation by the Transportation Department on the proposed, internal Paratransit Service.

Charles Moore, Customer Service Supervisor

Customer Service is fielding complaints about route changes mostly.

The Text-Bus alert app is progressing well with riders. As an example of the app's success, there were 3,200 phone calls to Customer Service in August compared to 10,000 text messages.

Krys Ochia, Transit Planning Manager

Fall Service changes caused unwanted, but not unexpected, maximum capacity buses on student-favored routes, leaving some riders to wait for the next bus. The overall effect of the changes is that both routes and ridership diminished by one-third, although demand for service remained the same.

Changes to Spring Service are being evaluated now to see if anything can be done to improve the service given the funding available and the limitations that imposes.

[6:14 pm Director Gomez joined the meeting. Budget Meeting at City Hall completed.]

Tom Idoyaga, Transit Marketing & Communications Specialist

We were able to restore some service to Routes 5, 8, 15 and 43, because of input from the RTS Citizens' Advisory Board and other like-minded people; thank you. It's vital that city leadership hear opinions from external sources and not just the same staff predictions to which they've become desensitized.

We continue to recruit for operators, appearing at three job fairs in September with more planned for October.

The go-rts.com web site is now fully ADA-compliant, well ahead of the federal government's April 2026 deadline.

RTS Marketing plans a big outreach campaign if the paratransit service is brought in-house. We will contact organization and other stakeholders who may be affected by the Paratransit Service change moving from MV Transportation to RTS.

[6:22 pm Commissioner Willits joined the meeting.]

Helen Harris, Assistant Operations Manager

Operations are running smoothly at the present time. There are 128 drivers.

E. PUBLIC COMMENT

No public comment

F. MEMBER COMMENT

Harrison Scoville urged everyone to attend commission meetings whenever possible and voice their opinion.

Sarah Erekson noted that UF also has meetings and rallies that are forums for advocating change.

G. NEXT MEETING DATE

Wednesday, November 19, 2025, at 5:45pm

H. ADJOURNMENT

There being no further business, the meeting was adjourned at 6:28 pm.