

RTS Plus Paratransit Service

Here are some facts to help get you started.

The City of Gainesville Regional Transit System (RTS) will begin ADA Paratransit Service, known as RTS Plus.

1. Booking Methods:

- **Phone:** Call (352) 393-RIDE (7433) 7 days a week between 8 a.m. and 4 p.m. (book 1–14 days in advance).
- **App:** Use the RTSPlus app (Apple or Android) to book by 11:59 p.m. the day before or up to 14 days in advance.
- **Computer:** Book online at <https://rtsplus.app.ridewithvia.com>
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2. Service Area:

RTS Plus will be providing ADA Paratransit within the Gainesville RTS 3/4-mile fixed route service area.

3. Service Fee:

The fee remains \$3.00 per trip. Exact fare on the vehicle or option to pay via the RTSplus.app with linked or credit or debt card.

4. Hours of Service:

- **Weekday Service:** Starts 6 a.m. to 10:00 p.m.
- **Saturday Service:** Starts at 7 a.m. to 6:00 p.m.
- **Sunday Service:** Starts at 10 a.m. to 5:00 p.m.

For more information:

You can visit go-rts.com or Call (352) 393-RIDE (7433).